



Elevate K-12 at Home

Welcome to Elevate K-12, the online platform for your child's live, online classroom at **Southwood High School**.

See below for directions to help your child with their online instruction that will take place this school year.

Through our platform, your child will interact with their live instructor and classmates through

- Speaking and listening through your microphone & speakers
- Sending messages through the class chat tools
- Writing on our virtual whiteboards
- Taking quizzes and tests



What you'll need

We're excited to help your student access Elevate K-12 from your home. Let's take a look at the items you'll need.



To access Elevate K-12, you'll need an **iPad, laptop, desktop or chromebook**. Unfortunately, the program will not work on a cellular device.



Find a quiet, common area in your home and a **pair of headsets**. Headsets are **required** when accessing our portal through an iPad.



Elevate K-12's platform works best on the **Google Chrome** browser on a laptop/desktop device. If you're using an iPad, use the [Safari Browser app](#) directly from the App Store.



For a smooth experience, you will need a stable internet connection. It helps to make sure no other streaming services are being used at the time of the live virtual class.

Ready to login?



Open up your Chrome browser on your laptop or desktop OR Safari browser on your iPad and type in our URL



<https://portalelevate.com>

Login

Ask your student to log in with the username and password provided by your school administrator. Tap the *Login* button.

STUDENT USERNAME:

STUDENT PASSWORD:

JOIN NOW

Once inside the portal, your student will see a Join Now button if there is an active class.

If the screen looks like this, your student is good to go!

01 : 50 : 56

Welcome to class!

Hello Alice Zhao

Unit 5 | 5.1 Levels of Organization

What are organs?

Organs are structures that are made of two or more tissues, and they work together to carry out a specific function.



Examples of animal organs: stomach, heart, lungs



Examples of plant organs: leaf, stem, roots

Mic access from Instructor:

During at home programming on the Elevate portal, the instructor can allow microphone access to a student once logged in. To allow mic access, please follow the below steps::

- 1) Click "Allow Mic" when prompted on the screen.
- 2) Your computer will refresh for you to then login again. Please log in, selecting your computer speaker and audio as shown below.
- 3) You will then be redirected to the portal and the instructor should be able to hear you speak.

The screenshot shows a web browser window with the URL live.portalelevate.com/classroom/pre-session/2358. The browser's address bar and tabs are visible at the top. The main content area is split into two panels. The left panel, titled "Let's get ready", contains a checklist of four items, each with a green checkmark: "Make sure you're in a quiet space.", "Use headphones if you have them.", "Check your microphone and speaker settings.", and "Click All set! and join your class.". The right panel, titled "Is your tech all set up?", features two large pink icons: a musical note and a microphone. Below these icons are two dropdown menus: "Select Speaker" with "Speakers (Realtek Hi..." selected, and "Select Microphone" with "Default - Microphone ..." selected. Underneath the dropdowns are two buttons: "Audio" with a speaker icon and "Microphone" with a microphone icon. At the bottom of the right panel is a large teal button labeled "All set!". The Windows taskbar is visible at the bottom of the screen, showing the search bar, task view, and various application icons, along with the system tray displaying the time as 12:08 PM on 7/28/2020.

Having trouble logging in to the portal?

If you are unable to log in for any reason (such as an incorrect password), or if the portal is not working, please email your **classroom facilitator** or a school staff member to inform them of your issue. Please include:

- Student name
- Elevate program (school, grade, subject and time)
- Issue

Having trouble once you are logged into the portal?

Communications Process/Questions:

- There is a class chat function you may use in order to communicate any trouble directly on the elevate portal. The class chat function is to the left of the lesson.

The screenshot displays the Elevate portal interface. On the left, a 'Class Chat' window is open, showing a list of messages from participants: Carolyn L: Hello Class!, Bob T: Hi, Kim K: Hi class, Kim K: how was your weekend, Carolyn L: Hello!, Carolyn L: Kim needs to log back in, and Kim K: Hi guys, this is Michelle. I am in. The main content area on the right shows a lesson slide titled 'Question #2'. The slide text reads: '2. Water moves inside plants using xylem, a collection of cells that form tube-like structures. Xylem is classified as _____.' Below the text are four multiple-choice options: A. a tissue., B. an organ., C. an organ system., and D. an organism. The slide footer indicates 'SCIENCE | GRADE 7 | LESSON 5.1 | LEVELS OF ORGANIZATION' and the page number '19'. The top of the interface shows a 'Welcome to class!' message and a user greeting 'Hello Kim I'.